

Salesforce Vendor Qualification Criteria



All Salesforce contract workers who operate an independent business/practice must engage through an outside vendor (MBO Partners) as either independent subcontractors or employees payrolled through MBO.

If you wish to engage as a subcontractor, your business must meet the Salesforce's vendor qualification criteria below. If you do not operate an independent business or do not meet the vendor criteria, you may discuss other engagement alternatives with MBO.

[Requirement 1: Complete a qualification questionnaire and submit supporting documentation.](#)

MBO will direct you to an online questionnaire that explores your business's characteristics and supporting documentation (see below) to ensure that you meet Salesforce's vendor criteria.

Example Characteristics

- Your business delivers similar services to other clients.
- You have made a significant financial investment in your business.
- Your business has established a legal entity.
- Your business has agreed in writing with your client to clearly defined deliverables and timeframes for milestones or project completion.
- You expect to complete your project without your client's supervision, training, direction, or control.
- Your business is at risk of reduced payment or non-payment if your client does not accept your work.

Example Supporting Documentation

- Invoices, proof of payments, POs, etc. from the last 12 months demonstrating revenue sources outside of the Salesforce.
- Samples of marketing materials; rental agreement for office space, etc.
- A copy of your Articles of Incorporation / Organization if applicable.
- W-2s for shareholder-employees representing reasonable compensation for services rendered (for S-Corps and LLCs electing corporate tax status).
- A copy of your documented Statement of Work, work order, contract, etc. to which you agreed with your client.

NOTE: Businesses that meet most, but not all, of the characteristics above may still qualify to work as subcontractors if their overall business characteristics indicate vendor qualification. In addition, other 1099 workers must also go through the vendor qualification process.

[Requirement 2: Carry the following Salesforce-defined business insurances at the levels indicated.](#)

You must submit a Certificate of Insurance (COI) representing coverage that meets these levels (listing MBO Partners as a certificate holder). If you do not currently hold insurances at these levels, do not purchase them until MBO confirms that you meet all the terms of Requirement 1. An MBO representative will advise you once you can proceed.

Insurance	Level
• Commercial General Liability ⁽²⁾	• \$1,000,000 per occurrence
• Professional Liability (Errors & Omissions) ⁽¹⁾	• \$1,000,000 per claim
• Worker's Comp	• Statutory limits, or as required by law
• Employer's Liability	• \$1,000,000 per employee and per accident
• Commercial Auto ⁽²⁾	• \$1,000,000

(1) Requirement is subject to nature of work to be performed. (2) Required only if a car is needed to perform the work.

(2) Blanket Additional Insured Required

MBO reviews your questionnaire responses with you during a phone consultation and validates your supporting documentation and insurance coverage. If this analysis supports vendor qualification based on the Salesforce's criteria, you may engage as a subcontractor through MBO.

If you have any questions about these criteria, or how to engage on a contract with the Salesforce, please direct them to your MBO representative during your consultation call.